



## NOVEL CORONAVIRUS (COVID-19)

March 16, 2020

The dental team of The Dentists South Shore continues to be committed to the health and well-being of our patients and their families. In the midst of the current Coronavirus pandemic, we would like to take this opportunity to reassure you that while we continue to give quality care to our patients, we are actively monitoring and implementing the rapidly changing guidelines from the CDC, Wisconsin Department of Health, and American Dental Association.

The importance of good oral health during this time cannot be understated. Modern medicine recognizes a direct correlation between the health of the mouth and the health of the overall body. If you are not experiencing any symptoms (fever, sore throat, respiratory difficulty), we encourage you to keep your dental appointments. Keeping all our patients safe is our main priority. We continue to treat every patient with the same universal precautions that we maintain on a daily basis. This includes proper sterilization of instruments, proper use of barriers, and thorough cleaning of operatories between every single patient. Given the unprecedented nature of the COVID-19 pandemic we are implementing additional measures to ensure the continued safety of our patients.

What are we doing:

- Aggressively cleaning and disinfecting our reception area, patient rooms, and limiting common "touch points" such as the credit card processor and ipads.
- Hand sanitizer will be available at check-in and check-out for appointments
- All toys, books, and magazines have been removed from our reception area and patient rooms for infection control purposes.
- We are requesting that families limit non-essential adults during office visits and, when possible, only bring the child/children being seen for a visit with one parent/guardian.
- We ask that you arrive at your scheduled appointment time. If you were to arrive earlier, please remain in your vehicle to minimize the amount of people in our reception area.

Our dental team is committed to maintaining the quality of our care during this period of concern. If you or a loved one is experiencing symptoms of fever or cough, we kindly ask you to reschedule your appointment to a later date by calling our office. We will be flexible with reschedule appointments as we understand everyone concerns at this time.

If you have general questions about COVID-19, please visit [www.cdc.gov](http://www.cdc.gov)