

As of **January 1, 2024**, The Dentists South Shore will be going out of network. This means our status with your insurance provider will change.



In MOST CASES, you will still be able to use your benefits in our office!!

(Excludes EPO Plans)

We will continue to be an insurance friendly office, and always maximize your benefits

We will continue to verify your benefits, file all claims, submit the required documents, and follow up with your insurance company.

Depending on your plan, your benefit company may reimburse you directly. We can help you navigate the difference with your specific plan.

We appreciate you trusting us with your healthcare needs in the past, and we look forward to continuing to help you for many years to come!

Frequently Asked Questions:

1. Can I still come to your office now that you are out of network?

Yes, we accept all insurance plans that allow you the freedom to choose your provider and we will always be an insurance-friendly office. We will continue to submit all claims, and make sure to utilize your benefits to the fullest. The good thing about your dental plan is that you can still use your benefits at The Dentists South Shore, and our team will make sure to take you through the details.

2. Why are you going out of network with my insurance company?

By changing our relationship with your insurance company, we can still utilize your benefits but without the restrictions we currently face as a provider. This allows you to still use the benefits you pay for while allowing us to provide patient care in a way that makes YOU the focus and us proud to be your dentist of choice.

3. Do I have to pay you directly now that you are out of network?

Patients who have Anthem/ Blue Cross Blue Shield / United Health Care: The policy of these companies is that they will NOT send us payments for your treatment, they will only send it to you! We will continue to submit your claims, but full payment will be due at the time of service and your plan will send a reimbursement check directly to you! They have stated it is generally sent to the member within 2-4 weeks after the claim is received.

Our team at The Dentists South Shore looks forward to continuing to serve you!
For more information, please visit our website at dentistsouthshore.com or feel free to call us at **414-483-1600**.